**LUCY WAIRIMU THAIRU**

P.O BOX 14521-0100, Nairobi

(0700) 699383

[lucythairu42@gmail.com](mailto:lucythairu42@gmail.com)

Nationality: Kenyan

**Summary**

Motivated soon to be graduated in August 2023 having finished my studies in August 2022. Posses problem solving abilities, team oriented and being able to work well in a collaborative environment. Being able to learn new information quickly to maximize contributions and respond to the customers preference and managerial preference. Proficient in flexibility and adaptation and willing to further my experience and excel in the field of travel and tourism to meet the organizational objectives.

**EDUCATION**

**2019-2022** Bachelor of Science in Travel and Tourism Management. (MOUNT KENYA UNIVERSITY)

* Behavioral Science
* Project Planning and Management
* Introduction to Hospitality and Tourism
* Flora and Fauna of East Africa
* World Geography and Touristic Destination
* Tour Operations
* Survival Techniques in Tourism
* Photography and Documentary in Tourism
* Communication skills
* Principles of Management
* Travel Agency Operation
* Front office Operation 1 and 2
* Domestic and International Tourism
* Tourism Product Development
* Financial Accounting in Hospitality and Tourism
* Research Methodology
* Human Resource Management
* Marketing for Hospitality and Tourism management
* Management Information system
* Coastal and Marine Tourism Management
* Tourism and Hospitality Economics
* Crisis Management in Travel and Tourism
* Events Management
* Sustainable Tourism Management
* Business statistics 1
* Financial management in Hospitality and Tourism
* Service Quality Management
* Wildlife Conservation Management
* Sports, Leisure and Recreation
* Tourism Planning and Policy
* Cultural Heritage Tourism
* Destination Management
* Legal aspects in Hospitality and Tourism
* Entrepreneurship
* Final project year

**2017-2018** Diploma in Tourism Management (ZETECH UNIVERSITY)

* Service Operations Management
* Tourism Project Management
* Airline ticketing
* Public relations in Tourism
* Information Communication Technology
* Airline Booking system

**2016-2017** Certificate in Hospitality and Tourism Management (ZETECH UNIVERSITY)

* Food Production Theory
* Introduction to Tours and Travel Operations
* Food Production Practical
* Food Service Theory
* Food and Beverage control
* Food Services Practical
* IT in Travel, Tourism and Hospitality

**2012-2015** Kenya Certificate of Secondary Education

Moi Girls Secondary School

**2001-2011** Kenya Certificate of Primary Education

Tumaini Spire Junior School

**SOCIAL ACTIVITIES**

* Involvement in the Kenya Society for the blind 2016
* Involvement in History makers 2012
* Participating in youth competition activities

**SKILLS**

**Teamwork:** My roles have acquired me to work with different number of people together and help each other to ensure successful events, which have given me experience in working with different people and the teams involved.

**Presentation:** To bring pass my ideas on school diploma project I have undertaken and I have frequently required to deliver presentations to groups of people and my presentations have been effective in achieving this goal.

**Communication and Interpersonal skills**: Having managed to undertake my certificate, diploma and degerr course involving my proposal and project presentation, my communication and interpersonal skills are excellent.

**HOBBIES**

* Travelling
* Playing Badminton
* Swimming

**EMPLOYMENT HISTORY**

**DATA ENTRY, Africa Vocational Education Researchers and Consultants( AVERC)**

January 2020- March 2020

Correctly and accurately converted physical information to digital data

Analyzed the physical data and spotted the mistakes

Updated already existing data with new data

Gave feedback on any broken data or missing data

Ensured all data is up to date

**ATTACHEE, Ministry of Tourism and Jambo Travel House Limited respectively**

August 2022- December 2022

May 2018- August 2018

Handling bookings of client

Putting holiday packages together

Picking up clients at airports

Invoicing tickets

**LANGUAGES SPOKEN**

* ENGLISH

Spoken (Fluently)

Written (Fluently)

* KISWAHILI

Spoken (Fluently)

Written (Fluently)

**PORTFOLIO**

Here is a link to my portfolio for your perusal

**REFEREES**

Ian Kagunya

[Iankagunya1999@gmail.com](mailto:Iankagunya1999@gmail.com)

Tel: 0743845711

NAIROBI

Joseph Hinga

[hingandumbi@gmail.com](mailto:hingandumbi@gmail.com)

Tel: 0712587016

NAIROBI

Faith Bichachi

bichachinekesa@gmail.com

Tel: 0714275552/0787652832

NAIROBI